

Policy Holder: Andrew Holden t/a Magic Moments Tours

Policy Number: EV2501UKFI0284

Policy Period: ** 1st February 2025 - 31st January 2026

Andrew Holden t/a Magic Moments Tours is a company committed to customer satisfaction and consumer financial protection. We are therefore pleased to announce that, at no extra cost to you, and in accordance with the current "The Package Travel, Package Tours Regulations" all passengers booking with Andrew Holden t/a Magic Moments Tours are fully insured for the initial deposit, and subsequently the balance of monies paid as detailed in your booking confirmation form. The policy will also include repatriation if required, arising from the cancellation or curtailment of your travel arrangements due to the insolvency of Andrew Holden t/a Magic Moments Tours.

This Policy is issued by Evolution Insurance Company Limited which is registered in Gibraltar No. 88737 with a registered office at 5/5 Crutchett's Ramp, Gibraltar, GX11 1AA.

Evolution Insurance Company Limited is authorised and regulated by the Financial Services Commission in Gibraltar and authorised and subject to limited regulation by the Financial Conduct Authority (FCA) in the UK. Details about the extent of our authorisation and regulation by the FCA are available from us on request.

In the unlikely event of Insolvency of Andrew Holden t/a Magic Moments Tours please follow the procedures below:

Claims should be submitted in writing within 14 days of the Administration order or The International Music Exchange being declared insolvent supported by documented evidence quantifying the value of the claim.

Claims should be submitted to: Evolution Insurance Solutions Limited, 53A High Street, Saffron Walden, Essex, CB10 1AA or via email to claims@evo-insurance.com

Policy exclusions: This policy will not cover any monies paid back to you by your Travel Insurance or any losses which are recoverable under another insurance or bond (with the exception of Credit and Debit card). This policy will also not cover any loss sustained by Passenger(s) booked on a flight-inclusive package sold and commencing within the United Kingdom.

Policy Period covers bookings made within the dates specified regardless of date of travel

DATA PROTECTION

The Insurer is the controller of the personal data provided in relation to this Policy. The Insurer is registered with the Gibraltar Regulatory Authority (GRA) as a data controller and is listed on the Register of Data Controllers under registration number DP003699. The Insurer's full Privacy Notice is available at www.evo-insurance.com/privacy